

Critical Information Summary

Data Only Plans with optional automatic recharge

This summary does not reflect any additional discounts, bonus data or promotions which may apply from time to time. This information applies to plans purchased by new customers and recharges purchased by existing customers. Further terms apply visit www.lebara.com.au/standard-terms-and-conditions

Description of the service

This plan is a Prepaid Data Only Mobile service to be used for personal use only, offered by Lebara using the Vodafone network, with inclusions and exclusions described in this Critical information Summary.

Activation

To use the service, you must purchase and activate a Lebara SIM (\$2 unless included in a starter pack), if you don't already have one activated. You need to activate, using a valid ID, online at www.lebara.com.au/activation, via the Lebara app. You must bring your own approved 4G/5G device (mobile phone, tablet or laptop). Make sure your device is internet capable and isn't locked to other networks. The Data Only plans are a SIM-only service for use with existing devices requiring internet access.

What's included

	Small Data Only 30 days	Medium Data Only 60 days	Large Data Only 90 days
Plan price per period <i>(minimum charge)</i>	\$20	\$35 (for 60 days. Equivalent to \$17.50 per 30 days)	\$45 (for 90 days. Equivalent to \$15.00 per 30 days)
Plan expiry period	30 days from activation or last recharge date	60 days from activation or last recharge date	90 days from activation or last recharge date
Included data <i>(data rounded to nearest KB)</i>	25GB	50GB	75GB
Data Rounding	1KB		
Using 1MB of data in Australia	\$0.00078	\$0.00068	\$0.00058
Cost of data when allocation is used	\$0.02/MB in KB increment	\$0.02/MB in KB increment	\$0.02/MB in KB increment
Data banking	Up to 200GB unused data in a 30 day period may be banked into a Data Bank for use in the next 30 day period during the term of the plan, or if the plan is recharged or a new plan is purchased that includes a Data Bank (Data Bank plan) before the expiry date. You have a 48 hour grace period to recharge or purchase another Data Bank plan after the expiry date to bank accumulated data into your Data Bank, otherwise the data will be lost. Data in the Data Bank cannot be used during the grace period. Your Data Bank is not activated until unused data has been banked. Only included data and bonus data can be banked into your Data Bank. Data add-on data cannot be banked. Unused data in excess of 200GB expires on next recharge or expiry date, whichever is earlier		
Data gifting	You may gift up to a total 10GB of data per 30 days from your Data Bank to any other Australian Lebara customers who are on a Data Bank plan with an activated Data Bank. A cap of 5 transfers per 30 days, with a minimum of 50MB and a maximum of 2GB per transaction. Included and bonus data cannot be gifted until it has been banked into your Data Bank at the end of the 30 day period. Data from data add-ons cannot be gifted (only data from your Data Bank).		
Early termination charge	You can cancel whenever you want. There is no fee for cancellation. However, if you terminate the plan prior to the plan expiration, the plan price and any remaining credit will not be refunded.		

What's not included

The Data Only plans do not include any voice, SMS or MMS allowance. You are not required, or permitted, to bundle anything with this service. All non-personal, commercial, machine-to-machine usage is excluded. All services not listed above, including but not limited to: any voice, SMS or MMS re-routed by a third party and/or re-routed to international numbers, voice call diverts, satellite numbers, video calls, premium rated numbers and call forwarding or any other special number as determined by Lebara and disclosed on the website from time to time. Also excluded are data used when you are roaming onto an Australian network other than the Vodafone Mobile Network and/or to the Pivotal Network.

Automatic Recharge

You can opt into Automatic Recharge when you activate your plan or anytime using your My Lebara account. The plan you will be automatically recharged on will be the same plan as your most recent recharge. Automatic Recharge will be turned on by default if you have provided your payment card details to pre-authorise your purchase or if you have stored your payment details and you did not opt-out. You can opt-out at any time via your My Lebara account.

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Service expiry

If your plan expires and you do not recharge or you do not have any other plan stacked, you will lose your plan balances (for Data Bank balance - see Data banking section above). If you do not recharge within 80 days of plan expiry, you will require a new SIM card to use the Service, and you may lose your mobile number and account with us.

Using your service overseas

International roaming is not permitted and is not available for this service.

Information about pricing

Minimum charge

Minimum charge is the price plan's price. A one-off charge of \$2 may be payable for the Lebara SIM Card (unless included in a starter pack), in which case the total charge is the price plan's price + \$2 (the SIM charge is not applicable if you already own the Lebara SIM card you plan to use or you purchased a pre-loaded card). All fees must be paid up front at the time of recharge or activation of the service, except for the SIM card fees which are payable at the time of ordering the SIM card.

Data usage

Data is counted in kilobytes and includes uploads and downloads. If all current included, bonus and Data Bank data is used before expiry period days has elapsed, access to data will cease unless you have a main balance, or you recharge, or purchase a data add-on, or a new plan that includes data. Excess data is charged at \$0.02/MB in KB increments. You may purchase additional data add-on if required. Any additional data add-on will be for the cost, amount of data, and data validity period as notified to you at the point of purchase. For more information, including tips on how to limit your mobile data usage, head to www.lebara.com.au/support/data-usage

Other information

Spend management tools

You can keep track of your call and data usage, recharge history and make changes to your account through My Lebara. You can access My Lebara by downloading the app or online www.lebara.com.au/mylebara

Coverage

The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capability, network congestion, network coverage or if you are roaming. For more info head to www.lebara.com.au/network-coverage

Fair Go Policy

Our plans are subject to the Lebara Fair Go Policy which ensures that the service is not used in a manner we consider 'unreasonable' or 'unacceptable' and describes what may occur if the Service is used in breach of the policy. To use this plan you must agree to the Fair Go Policy.

Help & Support

Visit our online support page www.lebara.com.au/support or call free from your Lebara number on 126122 or 1300 126 122 (standard call charge applies) from any other number. If, after speaking with us, you aren't happy with the outcome you may contact the Telecommunications Ombudsman on 1800 062 058, or visit www.tio.com.au